



# Caring in Bristol

## Volunteer Agreement

### Volunteers agree to:

- Support Caring in Bristol to fulfill its aims by carrying out your role to the best of your ability
- Listen to and respect CiB staff and team leaders
- Follow all CiB training, policies and procedures and complete a DBS check if your role requires it
- Maintain the confidentiality of service users - but do not keep secrets
- Report any safeguarding concerns to us as soon as possible
- Adhere to and respect all individuals' boundaries while volunteering and follow our Code of Conduct
- Be realistic with your volunteering time commitment and let us know as soon as possible if you cannot make a volunteering shift
- Do not volunteer under the influence of alcohol or drugs
- Let us know if you have any physical or mental health conditions so we can make reasonable adjustments and support you

### CiB agrees to:

- Provide appropriate induction and training to all volunteers
- Support you during your volunteering with us through effective communication and feedback opportunities
- Keep you safe with our Health & Safety and Safeguarding guidance
- Promote diversity, inclusion and equal opportunities
- Listen to any safeguarding or safety concerns that you have and respond appropriately to them as soon as possible
- Hold appropriate insurance cover for all volunteering roles
- Reward and recognise the amazing contribution that all our volunteers make to Caring in Bristol
- Ensure all staff follow CiB policies and procedures
- Reimburse volunteer expenses related to your role in a timely manner

Signed: .....

Date: .....